

# Regulatory Compliance Portal and **Managed Network & Security Services**



## Managed Security Services working for you even when you're not there.

"The level of experience Redhawk brings provided insight to simplify our recent security project. Redhawk manages both our information security and network infrastructure. Outsourcing saves us time, resources and reduces training costs."

-IT Director, Electric Utility

Redhawk provides services based on best practices to facilitate compliance with FFIEC, Sarbanes - Oxley, GLBA, HIPAA and PCI guidance. The information security standard, ISO 27002, is used to facilitate compliance along with specific industry guidance.

### Managed Services

Redhawk has the expertise to effectively manage your network and perimeter security, protecting your assets from today's threats.

- Network Device Management / Monitoring / Maintenance
- Network Intrusion and Prevention IDS / IPS
- Managed / Monitored Firewall Service
- Managed Vulnerability Scanning

### SecureSensor - Monitoring / Scanning Appliance

Onsite SecureSensor facilitates remote services including maintenance, configuration, incident response and security testing. Services are reported online through the Redhawk Risk Management Portal.

- Monitoring 24x7x365 for networks / servers / workstations / firewalls
- Alerts and Event Management
- Performance Monitoring - interface bandwidth statistics
- Security Monitoring
- Vulnerability scanning for network analysis

### Professional Services Overview

- Managed & Monitored Security
- Managed & Monitored Networks
- Vulnerability Testing
- Security Assessment
- Business Continuity Planning



Redhawk is backed by the Certified Information System Security Professional (CISSP) program certifying mastery of Best Practices and the ISO 27002 Security Standard.



Information Security - Managed Services - Network Infrastructure

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## Risk Management Portal

- Reports contain history, change authorization, incidents, maintenance
- Change control online approval mechanism
- Network diagrams for managed devices
- Archiving of files - policies, procedures and managed service reports

## Managed Network and Security Devices

- Maintenance administration, upgrades, patches and incident response
- Backup of device configurations for Disaster Recovery
- Software / Hardware Maintenance and Administration

## Managed Intrusion Prevention System (IPS)

Managed IPS stops attacks by inspecting traffic for malicious code or anomalies and blocking attempted attacks in real-time.

- IPS appliance to monitor internal and external networks 24x7x365
- Automatic attack signature updates and updates to the IPS device
- Real-time attack blocking by packet filtering
- Comprehensive reporting
- Incident response for alerts following Client escalation procedure

## Managed / Monitored Firewall Service

- Firewall documentation including security diagram and rules
- Firewall changes and change control with customer authorization
- 24x7x365 real-time monitoring, fault management and security alerts
- Security compliance reports via the Risk Management Portal

## Managed Internal / External Vulnerability Scanning

Scanning will enhance security posture through proactive identification of vulnerabilities. Testing helps assure that systems are updated and changes do not create new vulnerabilities.

- Scans analyze network, security devices, servers and workstations
- Observations include risk analysis with assigned risk levels
- Technical recommendations for remediation provided
- Online reports provide documentation needed for compliance



Information Security - Managed Services - Network Infrastructure



## Redhawk Certifications

- CISSP - Certified Information Systems Security Professional
- ISSAP - Certified Information Systems Security Architecture Professional
- MBCI - Member of the Business Continuity Institute
- CCNA - Cisco Certified Network Associate
- MCP - Microsoft Certified Professional

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